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Project Plan Services deploy Project Server 2007 to manage application support

CMC Markets provides an online trading platform offering spread betting, CFD and forex products on a wide range of underlying financial instruments, including shares, indices, market sectors, treasury securities, metals and commodities to a global client base using specialist online technology solutions.

CMC were looking to replace their existing project tracking tool and had selected Microsoft's Enterprise Project Management (EPM) solution based on Project Server 2007 as a potential option to help them track projects and support work within their busy 3rd line application support group.

PPS Project Plan Services was tasked by CMC to provision a Proof Of Concept solution to address their core needs of maintaining a project repository to hold project and proposed project details and to help allocate work from projects down to team leaders who would then assign work to individuals as appropriate. The solution also needed to provide project managers with a capability for managing risks, issues and documentation in relation to individual projects. The final piece of the overall deployment was to provide bespoke management reports to be available on demand via web browser.

Having deployed a Proof Of Concept solution, CMC's 3rd Line Application support group rapidly piloted and adopted the solution as their full operational replacement for their legacy project tracking tool. PPS remain engaged with CMC to continue with further enhancements.

"we asked PPS to join us and implement Project Server on a tight timeframe and budget. PPS came in and hit the ground running and exceeded our expectations"

Phil Macleod, 3rd Line Application Support Manager, CMC Markets London

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